



Certified ISO 9001

March 12, 2004

To: All Genesis Police Radar Users

On March 9, 2004, The Philadelphia Daily News featured a news article in which it claims that the Decatur Electronics radar model GHS handheld gun is defective and displays inaccurate target speeds. The article accused the Pennsylvania State Police of knowingly operating faulty radar equipment and wrongfully issuing thousands of tickets. It further states that Decatur Electronics knew of the "defective radar" problem and offered a fix.

The issue arose from testimony in a disputed ticket case in which a State Police employee, a "radio-telecommunications specialist II", stated that the GHS malfunctions when plugged into the cigarette lighter of a 2003 or 2004 Ford Crown Victoria. In short, the GHS can read electrical noise from the vehicle's alternator, and display a speed. According to the article, this could and has led to improper ticketing. Finally, it notes that Decatur "fixed" early problems, and suggested fixes for later problems, implying Decatur's agreement that defects existed in the radar gun.

The Pennsylvania State Police, as a result of allegations presented in the testimony, prudently withdrew the GHS from service in September 2003, and conducted extensive tests under the supervision of qualified third parties. They concluded that the GHS performed properly in all respects and returned it to service in December 2003, and it continues in service now.

We believe the claims and allegations against both the State Police and the product to be erroneous and misleading.

It has long been standard practice for Decatur Electronics, Inc. to offer support services to each of its customers. We did so in this case. We investigated, and conducted comprehensive tests independently of and prior to those conducted in Pennsylvania, and concluded that the GHS was then performing and always has performed properly. When operated by a trained officer following approved police procedure, no erroneous tickets will be issued. We believe this has been the case in the Pennsylvania incident, and completely support their actions and their present position in this matter.

This incident applies only to the GHS radar model. The GHS has been in production for over ten years and we have sold over 7,000 units with no complaints of this nature having been made from any other user anywhere in the world. No other model of Decatur's radar, with over 50,000 units currently in use, have been challenged.

Decatur Electronics, Inc. is approaching its 50<sup>th</sup> year of designing, manufacturing, and supporting its radar products. No other manufacturer has a record so long. We stand behind our products, and will continue to support and assist our customers.

We remain deeply concerned about earning and maintaining public confidence in our products and in those of other radar manufacturers, and in the objectivity and fairness of the entire process. We regret the concern and confusion this article has caused, but wish to reassure you that both the product and the process have been and are being carried out with the highest level of professionalism.

Thank you for relying on Decatur and its products. Please contact us at: Decatur Electronics, Inc., 715 Bright Street, Decatur, IL 62522, or by phone: 800-428-4315, if you have further concerns.

Respectfully,

Robert E. Sanner, CEO